



## **Courteeners at Emirates Old Trafford Saturday 25 September 2021**

### **Frequently Asked Questions**

#### **WHO IS PERFORMING AND WHEN?**

We are delighted to announce that the Courteeners will be performing live at Emirates Old Trafford on Saturday 25 September.

Special guests include Johnny Marr, Blossoms, The Big Moon

#### **WHERE CAN I FIND THE MOST UP TO DATE INFORMATION?**

Please visit: <https://emiratesoldtrafford.lancashirecricket.co.uk/courteeners/>

#### **WHERE WILL I BE SEATED?**

Please refer to our seating plan, which can be downloaded [HERE](#).

There will be a mixture of reserved and unreserved seating. Unreserved seating in Stand A and Stand B will be available on a first-come-first served basis.

#### **WHAT TIME WILL GATES OPEN?**

The gates will be open from 4.30pm.

#### **WHERE CAN I BE DROPPED OFF AND PICKED UP?**

The taxi and car drop off point before the concert will be at the Lancastrian Office Centre, off Great Stone Road, before 8.00pm. The taxi and car pick up point after the concert will be at Tesco, off Chester Road, but only from 10pm.

#### **WHAT TIME WILL THE TICKET OFFICE BE OPEN?**

The ticket office will be open from 3pm. Please note that all tickets for this concert have sold out.

#### **WHAT TIME WILL THE ARTIST BE ON STAGE?**

Set times:

- 5.00 - 5.30pm – The Big Moon
- 6.00 - 6.40pm – Blossoms
- 7.10 - 8.10pm – Johnny Marr
- 8.45 - 10.30pm – Courteeners

Curfew 10.30pm

#### **WHAT ARE THE COVID ENTRY REQUIREMENTS?**

Concert goers are being advised during pre-event communication that proof of COVID vaccination or a negative lateral or PCR test taken within 48 hours of arrival is a requirement to gain entry to the Stadium. Stewards will be conducting spot checks at the arrival gates.



### **WHAT TIME WILL THE CONCERT FINISH?**

No later than 10.30pm

### **WILL I GET SEARCHED?**

All persons will be fully searched in line with the procedures in place for your safety. For a list of prohibited items please see Conditions of Entry, Clause 7 [here](#). Please note that water will not be permitted into the stadium, there will be drinking water points located around the stadium.

We strongly advise that you minimise the number of items you bring as this will speed up your entry. It is now an offence, punishable by up to 3 months imprisonment, to possess a pyrotechnic, flare or similar device whilst attending, entering or being in a concert venue. Anyone in possession of these or any other prohibited items may be refused entry and the items confiscated. Everyone will be searched on entrance to the concert, and we are asking that people don't bring bags to the event.

### **ARE THERE ANY BUSES OR METROLINK SERVICES?**

Industrial action which was planned on the Metrolink for the weekend of Saturday 25<sup>th</sup> September has now been cancelled.

Please use the following link for more information about Metrolink travel:

<https://tfgm.com/major-works-and-events/events/courteeners-at-emirates-old-trafford-25-9-2021>

### **Event Shuttle Buses:**

Event shuttle buses will operate during ingress and egress from/to Fairfield Street in Manchester city centre. Buses will drop off on Talbot Road closest to Boyer Street (at a disused bus stop).

Buses will park on Talbot Road between White City Way and Botanical Avenue to shuttle attendees back to Manchester City Centre.

The shuttle will be a free service offered on a first-come-first served basis.

The service will operate for ingress from 3:45pm – 7pm and from 10:30pm – midnight for egress.

### **HOW DO I GET TO EMIRATES OLD TRAFFORD?**

Check out [our directions section](#) to see how to get to Emirates Old Trafford.

### **CAN I BRING FOOD AND DRINK?**

No food or drink, including water, will be permitted into the venue but there will be a wide range of refreshments that are available inside the venue. Water points are available around the ground.

If any specific food is needed for special dietary requirements a doctor's note will be required on entry.

### **CAN I BUY ALCOHOL AT THE CONCERT?**

Yes, however we will be operating Challenge 25, so please bring identification with you. Forms of accepted ID are Passport, Cards bearing the "Pass" or Photographic Driving Licence.

### **CAN I PAY BY CASH OR CARD?**

All bars will be cashless with card payment only. All food units will accept cash or card payments.

### **ARE THERE ANY CASH POINTS ONSITE?**

There will be no ATMs onsite. However, the nearest available cash point is located at Tesco.

### **CAN I BRING IN AN UMBRELLA IF IT'S GOING TO RAIN?**

Unfortunately, umbrellas are on the list of prohibited items for safety reasons and so that they don't block the viewing experience of fellow fans. We therefore advise you to pay particular attention to the weather forecast and dress appropriately for the expected conditions.



### **CAN I GET ACCESS TO A BAR THAT IS INDOORS?**

Only if you are in receipt of a specified wristband. These are only available to hospitality patrons and guests.

### **HOW DO I ENTER THE VENUE?**

General Admission tickets can enter the venue via any gate on Brian Statham Way, Talbot Road or Great Stone Road. Once inside the venue follow the signs to enter the various General Admission areas. Gate 15 will be the designated entry point for Hospitality guests.

### **I HAVE A GENERAL ADMISSION TICKET, WHERE CAN I WATCH THE CONCERT FROM?**

General Admission tickets give you access to the standing area on the pitch plus all seats in Stands A & Stand B and a limited number of seats in Stand C & E. All General Admission seats are available on a first come, first served basis.

### **HOW CAN I BUY ACCESSIBLE TICKETS?**

Accessible tickets are now sold out for this event.

### **WHERE IS THE ACCESSIBLE AREA LOCATED?**

The Wheelchair Platform will be in Stand A with access via a ramp. Ambulant ticket holders will be able to access anywhere within the general admission areas, a number of seats will be reserved in block B7.

### **IS THERE DISABLED PARKING?**

Blue Badge parking will be located at the Town Hall. Pre-booked via Lancashire Cricket Club's ticket office.

### **WILL THERE BE ANY ROAD CLOSURES?**

There will be road closures and partial road closures in place around the venue. Brian Statham Way will be closed from 00:01 until 23:59. On Talbot Road, there will be a partial road closure in place from White City Way to Great Stone Road between 17:30-19:30 and from 21:30 until clear. In addition, there will be a partial road closure on Warwick Road between 17:30-19:30 & from 21:30 until clear. On Great Stone Road, there will be a partial road closure from Talbot Road to The Quadrant from 21:30 until clear. These closures are in place to ensure the safe transit of spectators. The closed roads will be opened again once it is deemed safe.

### **WHERE CAN I PARK?**

There will be no public car parking available at Emirates Old Trafford, or at Manchester United on the day. However, there are car parking services available close to the stadium, details of which can be found at <https://emiratesoldtrafford.lancashirecricket.co.uk/courteeners/>

### **WHERE CAN I BUY MERCHANDISE?**

There will be a number of official merchandise outlets located inside the venue. We would advise against purchasing any unofficial merchandise outside the venue.

### **KEEPING UP TO DATE**

You can get up to date information from our website: [www.emiratesoldtrafford.co.uk](http://www.emiratesoldtrafford.co.uk), on our Facebook page: EmiratesOldTrafford, or by following @EmiratesOT on Twitter.