



Old Trafford

## Courteeners at Emirates Old Trafford Saturday 25 September 2021

### Frequently Asked Questions

#### **WHO IS PERFORMING AND WHEN?**

We are delighted to announce that the Courteeners will be performing live at Emirates Old Trafford on Saturday 25 September.

Special guests include Jonny Marr, Blossoms, The Big Moon and ZuZu

#### **WHERE CAN I FIND THE MOST UP TO DATE INFORMATION?**

Please visit: <https://www.theticketfactory.com/tickets/events/courteeners/>

#### **WHERE WILL I BE SEATED?**

Please refer to our seating plan, which can be downloaded [HERE](#).

#### **WHAT TIME WILL GATES OPEN?**

The gate opening times are TBC.

#### **WHERE CAN I BE DROPPED OFF AND PICKED UP?**

This is TBC.

#### **WHAT TIME WILL THE ARTIST BE ON STAGE?**

All set times are TBC.

Curfew 10.30pm

#### **WHAT TIME WILL THE CONCERT FINISH?**

No later than 10.30pm

#### **WILL I GET SEARCHED?**

All persons will be searched in line with the procedures in place for your safety. For a list of prohibited items please see Conditions of Entry, Clause 7 [here](#). Please note that water will not be permitted into the stadium, there will be drinking water points located around the stadium.

We strongly advise that you minimise the number of items you bring as this will speed up your entry. It is now an offence, punishable by up to 3 months imprisonment, to possess a pyrotechnic, flare or similar device whilst attending, entering or being in a concert venue. Anyone in possession of these or any other prohibited items may be refused entry and the items confiscated. Everyone will be searched on entrance to the concert, and we are asking that people don't bring bags to the event.

#### **ARE THERE ANY BUSES OR METROLINK SERVICES?**

A full Metrolink service will be in operation to and from Manchester City Centre.

Please use the following link for more information about Metrolink:

<http://www.metrolink.co.uk/Documents/lccc-travel-leaflet.pdf>



### **HOW DO I GET TO EMIRATES OLD TRAFFORD?**

Check out [our directions section](#) to see how to get to Emirates Old Trafford.

### **CAN I BRING FOOD AND DRINK?**

No food or drink, including water, will be permitted into the venue but there will be a wide range of refreshments that are available inside the venue. Water points are available around the ground. If any specific food is needed for special dietary requirements a doctor's note will be required on entry.

### **CAN I BUY ALCOHOL AT THE CONCERT?**

Yes, however we will be operating Challenge 25, so please bring identification with you. Forms of accepted ID are Passport, Cards bearing the "Pass" or Photographic Driving Licence.

### **CAN I BRING IN AN UMBRELLA IF IT'S GOING TO RAIN?**

Unfortunately, umbrellas are on the list of prohibited items for safety reasons and so that they don't block the viewing experience of fellow fans. We therefore advise you to pay particular attention to the weather forecast and dress appropriately for the expected conditions.

### **CAN I GET ACCESS TO A BAR THAT IS INDOORS?**

Only if you are in receipt of a specified wristband. These are only available to hospitality patrons and guests.

### **CAN I MEET THE ARTIST?**

It is very unlikely as every year we are inundated with requests from fans of the featured bands. Please feel free to write to the promoters, who will forward any letters to the band's record company, but we reiterate that it is very unlikely as the band receive many requests for each show.

### **HOW DO I ENTER THE VENUE?**

General Admission tickets can enter the venue via any gate on Brian Statham Way, Talbot Road or Great Stone Road. Once inside the venue follow the signs to enter the various General Admission areas.

### **I HAVE A GENERAL ADMISSION TICKET, WHERE CAN I WATCH THE CONCERT FROM?**

General Admission tickets give you access to the standing area on the pitch plus all seats in Stands A, Stand B and Stand C and a limited number of seats in Stand E. All General Admission seats are available on a first come, first served basis.

### **HOW CAN I BUY ACCESSIBLE TICKETS?**

Accessible seats are only being sold by The Ticket Factory.

Accessible tickets are available to buy via the following website and telephone number:

<https://www.theticketfactory.com/tickets/events/courteeners>

0800 640 5001

### **WHERE IS THE ACCESSIBLE AREA LOCATED?**

This is TBC.

### **IS THERE DISABLED PARKING?**

Details on the availability of Blue Badge parking will be confirmed closer to the concert date.



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### **WILL THERE BE ANY ROAD CLOSURES?**

The roads around the venue (Brian Statham Way, Great Stone Road, Warwick Road and part of Talbot Road at the front of the ground) will have closures in place during the concert. Brian Statham Way will be closed for the duration of the event, Talbot Road and Great Stone Road will be closed at the end of the event (between 10.00pm and approx. 11.30pm) to ensure safe transit of spectators. There will be a diversion

signposted via White City Way to Chester Road to bypass the event zone. The closed roads will be opened again when it is deemed safe.

### **WHERE CAN I PARK?**

Details are TBC.

### **CAN I GET ACCESS TO A BAR THAT IS INDOORS?**

Only if you are in receipt of a specified wristband. These are only available to hospitality patrons and guests.

### **WHERE CAN I BUY MERCHANDISE?**

There will be a number of official merchandise outlets located inside the venue. We would advise against purchasing any unofficial merchandise outside the venue.

### **GENERAL ENQUIRIES**

More information will be published in due course.

### **KEEPING UP TO DATE**

You can get up to date information from our website: [www.emiratesoldtrafford.co.uk](http://www.emiratesoldtrafford.co.uk), on our Facebook page: EmiratesOldTrafford, or by following @EmiratesOT on Twitter.